



DISTRICT OF KENT PUBLIC CONSULTATION SUMMARY REPORT

Lets'emó:t Regional Recreation & Aquatic Centre

Public Consultation Summary — July 8 & 9, 2026 Public Information Sessions and Community Survey

Date: July 14, 2026

File: 0810-20

To: Jason Blood, Director, Recreation / Culture & Projects, District of Kent

From: Allyson Friesen, Principal Consultant, Innovate Planning & Co. Inc.

Re: Summary of Public Information Sessions and Community Survey Results — Resident / Non-Resident Pricing and Access System, Lets'emó:t Regional Recreation & Aquatic Centre

This report summarizes the July 8 and July 9, 2026, public information sessions and the associated community survey regarding the proposed Resident / Non-Resident Pricing and Access System for the Lets'emó:t Regional Recreation & Aquatic Centre (LRRAC), as contemplated in the May 19, 2026, In Camera Report to Council (File 0810-20).

ATTACHMENTS

Attachment A: Detailed Survey Data Analysis

Attachment B: Public Feedback Board Comments — Thursday, July 9, 2026

Attachment C: Presentation Slides — July 8 & 9, 2026

1. Purpose

This report summarizes the public consultation process undertaken by the District of Kent (“District”) on the proposed Resident / Non-Resident Pricing and Access System for the Lets'emó:t Regional Recreation & Aquatic Centre (LRRAC), including two public information sessions held July 8 and July 9, 2026, and the accompanying community survey. It is intended to give Council a clear, evidence-based account of what was presented to the public, who took part, and what the public told the District in response — ahead of the July 30, 2026, pass and membership sales launch and the September 25, 2026, facility opening.

The body of this report summarizes the presentation content and the survey results at a high level. A full breakdown of survey responses, a residency-based analysis, and the complete set of written comments are provided in Attachment A. Feedback collected on the public comment boards is provided in Attachment B.

2. The Public Information Sessions

2.1 Purpose of the Meetings

The District held two public information sessions to update rural and non-resident recreation users — as well as District of Kent residents — on the Lets'emó:t Regional Recreation & Aquatic Centre ahead of its opening. The sessions were designed to explain how the project has been funded, who currently uses District of Kent recreation services, why the operating funding gap is growing, and the proposed Resident / Non-Resident Pricing and Access System (the District of Kent Resident Program, or “KRP”) recommended to Council in the May 19, 2026, In Camera Report. The sessions gave attendees the opportunity to ask questions directly of District staff and to record their views through a survey and, on the second night, written comment boards — before the pricing model takes effect.

2.2 Session Details and Attendance

Session	Date	Time	Location	Attendance
Session 1	Wednesday, July 8, 2026	7:00 – 8:30 PM	Friendship House Seniors Activity Centre, 7272 Morrow Road, Agassiz	38
Session 2	Thursday, July 9, 2026	7:00 – 8:30 PM	Harrison Lake Hotel, 190 Lillooet Avenue, Harrison Hot Springs	54

Combined attendance across both sessions: 92 residents and non-resident recreation users.

2.3 Format

Each session followed the same format: a staff-led presentation of approximately 30–45 minutes covering project background, funding, current usage, and the proposed pricing model, followed by an open question-and-answer period. All attendees were invited to complete a short, anonymous paper survey (12 substantive questions, approximately 5 minutes to complete) before leaving. Written comment boards inviting open-ended feedback were displayed at both meetings, with feedback provided at the

Thursday, July 9 session only; a total of 78 completed surveys were collected across both nights (85% of combined attendance).

3. Summary of the Presentation

3.1 Project Background and Funding

The presentation traced the LRRAC project from the 2009 feasibility study through to construction, emphasizing that it began as a genuinely regional partnership among the District of Kent, the Village of Harrison Hot Springs (VHHS), and Electoral Areas C and D. It noted that VHHS initially provided a letter of support and engaged in cost-sharing discussions through 2021–2025, but confirmed on June 10, 2026, that it would not proceed with an Alternative Approval Process or provide financial support. The \$25.0 million project is funded through a \$10.0 million federal/provincial Infrastructure Canada grant, \$4.4 million from the Community Works Fund, a \$9.6 million District of Kent capital contribution, and approximately \$1.0 million in community fundraising.

3.2 Who Uses Kent Recreation Today

Staff presented current usage data showing that 9,391 people used District of Kent recreation services last year through admissions, memberships, and registered programs — 45% (4,262) District of Kent residents and 55% (5,129) from outside the District, including Harrison Hot Springs (11%), Chilliwack (17%), Rosedale/Area D (9%), and other areas (18%). Of 866 active memberships, 58% are held by District of Kent residents and 42% by non-residents. A per-capita slide showed that more than half of Harrison Hot Springs' population (53%) currently uses Kent recreation services, compared to 34% of Electoral Area D and 10% of Electoral Area C.

3.3 The Funding Gap

The presentation explained that the 2025 Recreation Services budget of \$1,308,540 — 13% of all District of Kent taxation, or approximately \$227 per household annually — is funded entirely by Kent taxpayers, even though most users live outside the District. With LRRAC opening in September, the 2027 working operating budget is projected to require an annual subsidy of approximately \$992,000, consistent with the province-wide average of roughly 32% cost recovery for comparable aquatic facilities. Staff framed this as “a fair question deserving a fair answer”: is it fair that Kent households alone fund a regional facility?

3.4 The Proposed Resident / Non-Resident Pricing and Access System

The District's response, as recommended in the In Camera Report, is a two-tier pricing model. Recreation remains open to everyone in the region; District of Kent and local Indigenous residents receive a subsidized rate reflecting their tax contribution, early registration, and pass discounts through a resident access card (the District of Kent Resident Program, or KRP). Non-residents pay a full-cost rate but can purchase a KRP card — \$350 per year for an individual or \$800 per year for a household — to receive the same pricing and benefits as a resident. This approach mirrors two-tier models already used in Nanaimo, North Cowichan, Trail, Port Alberni, and Vernon. Worked examples presented to attendees showed a non-

resident family of four could save \$393.76 on a 6-month pass (or \$708.76 on a 12-month pass) by purchasing a household KRP card.

3.5 Key Dates

Membership and pass sales open July 30, 2026; the facility opens September 25, 2026. Staff asked attendees to share questions before purchasing a pass, decide what pricing option works for their household, and — if they believe their home community should help fund a facility their household uses — raise that directly with their own local council.

4. Summary of Survey Findings

4.1 Who Responded

The survey, titled "Let's Talk Recreation," was open to anyone who uses or may use District of Kent recreation services. The District collected 78 completed surveys across the two sessions — 32 from the Wednesday, July 8 session and 46 from the Thursday, July 9 session — against combined attendance of 92, an overall completion rate of approximately 85%. Respondents were nearly evenly split by residency: 47% live in the District of Kent, 42% in the Village of Harrison Hot Springs, and the remaining 11% in Electoral Area C, Electoral Area D, or elsewhere — meaning the survey captured substantial input from the non-resident users the pricing model most directly affects. Sixty-eight percent of respondents have lived in their community more than 10 years.

4.2 Key Findings

- 83% of respondents said they (or people in their home) are very or somewhat likely to use the new Centre; only 8% said not likely.
- 79% currently use a recreation or pool facility weekly or more often — this is an engaged, high-frequency user base.
- 59% support the two-price approach (33% oppose, 8% neutral).
- 65% believe communities that use the Centre but do not help pay for it should pay a higher fee; 27% believe everyone should pay the same.
- 54% feel the two-price approach is fair overall; 28% feel it is unfair; 10% neutral, 4% unsure.
- 60% say it is important that District of Kent taxpayers not absorb added costs because Harrison Hot Springs stopped contributing.
- 62% support offering non-residents the option to buy an annual pass (KRP) for resident pricing and benefits; only 12% are opposed.
- 69% of respondents currently hold a District of Kent recreation membership or pass.

4.3 Support Varies by Residency

Support for the two-price approach is strongly correlated with residency. Among District of Kent respondents, 91% support the model and only 6% oppose it. Among Harrison Hot Springs respondents,

support drops to 31%, with 59% opposed — reflecting frustration in that survey group with their Council's decision not to cost-share, more than opposition to the concept of resident pricing itself (see Attachment A and the written comments in Section 4.4). Respondents from Electoral Areas C and D and other areas were more evenly split (36% support, 45% oppose). This pattern held on the fairness question as well: 71% of District of Kent respondents found the approach fair, compared to 45% of Harrison Hot Springs respondents.

4.4 What We Heard: Themes from Written Comments

Of 78 respondents, 52 left a written comment in response to the open-ended question, "What is your biggest concern, question, or comment about the two-price approach?" The full set of comments is reproduced in Attachment A. Several themes recurred:

Frustration directed at Harrison Hot Springs' withdrawal, not at Kent.

A recurring theme — including from Harrison Hot Springs residents themselves — was disappointment that the Village of Harrison Hot Springs Council declined to cost-share, with several respondents urging the District to keep pressing Harrison's Council rather than “punishing participants,” and others asking directly “why did HHS politicians opt out?”

Affordability concerns, particularly for seniors and long-time users.

Several non-resident respondents, especially seniors and long-time users of Kent facilities (some citing 15+ years of use), said the increase would be difficult to absorb, with comments describing the new pricing as “unaffordable” and expressing concern about being priced out of programs they rely on for mobility and health.

Requests to refine the KRP structure.

Multiple comments asked that the household KRP card be reconsidered for non-resident families (“a non-resident family of 2 would pay double of what residents pay”), questioned how the \$350 individual price was set, and asked whether partial access (e.g., weight room only, without pool access) could be priced separately.

Concern about under-utilization and lost revenue.

Several respondents — including some who support the model in principle — questioned whether higher non-resident pricing could discourage participation, reduce class sizes, or drive users to other regional facilities, ultimately working against the District's cost-recovery goals.

Direct affirmation of the fairness rationale.

Several comments explicitly endorsed the approach as reasonable given the tax contribution difference, describing it as “common sense” and noting willingness to “pay higher user fees just [as long as it does] not add to our taxes.”

4.5 Feedback Boards (Thursday, July 9)

Three written comment-board submissions were received at the Thursday session, addressing three open questions: “What does fair mean to you?”, “What would make this pricing change easier for your household?”, and “What should the District know about the two-price proposal?” Given the small number of submissions, these are best read as illustrative rather than representative, but they echo the survey

themes above — a call to secure Harrison Hot Springs' contribution, a request that the KRP be priced by household rather than by individual, and a question about how the \$350 individual KRP price was determined. Full text is provided in Attachment B.

5. Analysis and Implications for Council

- Overall reception is net positive but not uniform. Many respondents (59%) support the two-price approach and most (65%) agree that non-contributing communities should pay more — but that support is concentrated among District of Kent residents. Opposition is concentrated among Harrison Hot Springs respondents and appears driven primarily by frustration with their own Council's funding decision rather than disagreement with the fairness rationale itself.
- The KRP is well received in principle. 62% of all respondents support offering non-residents the option to buy resident-equivalent pricing, and the worked savings examples presented (up to \$708.76 saved on a 12-month family pass) appear to resonate. The most common refinement requested was household-based rather than individual-based non-resident pricing for families.
- Communication and pricing-rationale questions remain. Several respondents asked how specific KRP price points were set and whether partial-facility access (e.g., weight room only) could be priced separately — both addressable through targeted FAQ content ahead of the July 30 sales launch, without requiring a change to the recommended pricing structure.
- The survey sample skews toward engaged, frequent users. With 79% of respondents already using a recreation facility weekly or more, and 69% holding an existing membership, these results represent the perspective of the District's most active recreation users — the group most directly affected by the pricing change, but not necessarily representative of the broader tax base.

6. Conclusion

The July 8 and July 9, 2026, public information sessions reached 92 attendees and generated 78 completed surveys plus written board feedback, giving the District a substantive, evidence-based public record ahead of the July 30 sales launch. Overall sentiment supports the direction recommended in the May 19, 2026, In Camera Report, with the clearest opposition tied to Harrison Hot Springs' withdrawal from cost-sharing rather than to the resident/non-resident pricing concept itself. Innovate Planning & Co. recommends this report be shared with Council for information, and that the themes identified in Section 4.4 — particularly KRP household pricing and pricing-rationale communications — be considered as the KRP program is finalized for the July 30 launch.

Respectfully submitted,



Allyson Friesen, BPE, MA, RPP, MCIP
Principal Consultant | Innovate Planning & Co. Inc.

Attachment A: Detailed Survey Data Analysis

This attachment provides the complete question-by-question survey results, a residency-based breakdown of key questions, and the full text of written comments received. Percentages are of total respondents (n=78) unless otherwise noted, and may not sum to 100% due to rounding, non-response, or (for Q3) multiple selections.

A.1 Respondent Profile

Where respondents live

Residency	Count	% of respondents
District of Kent	36	46%
Village of Harrison Hot Springs	32	41%
Electoral Area C — Harrison Mills, Hemlock, Lake Errock	6	8%
Electoral Area D — Rosedale / Popkum	1	1%
Somewhere else	1	1%

Length of time in community

Length of residency	Count	% of respondents
Less than 1 year	1	1%
1–5 years	16	21%
6–10 years	7	9%
More than 10 years	51	65%

Surveys completed by session

Session	Completed surveys
Wednesday, July 8 (Agassiz)	32
Thursday, July 9 (Harrison Hot Springs)	46

A.2 Full Question-by-Question Results

Q1. How likely are you or people in your home to use the new Lets'emó:t Centre?

Response	Count	% of base
Very likely	65	83%
Somewhat likely	3	4%
Not likely	6	8%
Not sure	1	1%

Q2. How often do you or people in your home use a recreation or pool facility today (any location)?

Response	Count	% of base
Weekly or more	62	79%
Monthly	5	6%
A few times a year	5	6%
Never	8	10%

Q3. Which facilities do you or your family currently use? (select all that apply)

Response	Count	% of base
District of Kent facilities	65	83%
Harrison Hot Springs facilities	16	21%
Other facilities (e.g. Chilliwack, Agassiz)	20	26%
None	6	8%

Q4. How much do you support or oppose having two prices — one for District of Kent residents and a higher one for non-residents?

Response	Count	% of base
Support	46	59%
Neutral	6	8%
Oppose	26	33%

Q5. Do you think communities that use the Centre but do not help pay for it should pay a higher fee?

Response	Count	% of base
Yes, they should pay more	51	65%
No, everyone should pay the same	21	27%
Not sure	5	6%

Q6. How important is early sign-up for popular programs (for communities that help pay) to you?

Response	Count	% of base
Important	32	41%
Neutral	19	24%
Not important	20	26%
Unsure	2	3%

Q7. Should non-residents have the choice to buy an additional annual pass giving them resident price and benefits?

Response	Count	% of base
Yes, this option should be offered	48	62%
No, this option should not be offered	9	12%
Not sure	14	18%

Q8. How important is it that District of Kent taxpayers do not take on extra costs because another community stopped contributing?

Response	Count	% of base
Important	47	60%
Neutral	16	21%
Not important	4	5%
Unsure	3	4%

Q9. Overall, how fair does this two-price approach feel to you?

Response	Count	% of base
Fair	42	54%
Neutral	8	10%
Unfair	22	28%
Unsure	3	4%

Q10. Do you or anyone in your household currently have a recreation membership or pass?

Response	Count	% of base
Yes, at a District of Kent facility	54	69%
Yes, somewhere else	5	6%
No	15	19%

Q11. If you don't use recreation services often, what is the main reason? (base: respondents who answered)

Response	Count	% of base
Cost	3	5%
Lack of time	10	17%
Travel distance	2	3%

Response	Count	% of base
Programs I want aren't offered	3	5%
I already use them often / not applicable	38	66%
Not interested in recreation activities	2	3%

A.3 Key Questions by Residency

Group sizes: District of Kent respondents (n=36), Harrison Hot Springs respondents (n=31), other areas (Electoral Areas C/D and elsewhere) (n=11).

Q4 — Support for the two-price approach, by residency

Residency	Support	Neutral	Oppose
District of Kent residents	32 (91%)	1 (3%)	2 (6%)
Harrison Hot Springs residents	10 (31%)	3 (9%)	19 (59%)
Other areas (Electoral Areas C/D & elsewhere)	4 (36%)	2 (18%)	5 (45%)

Q5 — Should non-paying communities pay more? by residency

Residency	Yes, pay more	No, everyone the same	Not sure
District of Kent residents	32 (89%)	2 (6%)	2 (6%)
Harrison Hot Springs residents	15 (48%)	15 (48%)	1 (3%)
Other areas (Electoral Areas C/D & elsewhere)	4 (40%)	4 (40%)	2 (20%)

Q9 — Overall fairness of the approach, by residency

Residency	Fair	Neutral	Unfair	Unsure
District of Kent residents	25 (71%)	5 (14%)	3 (9%)	2 (6%)
Harrison Hot Springs residents	14 (47%)	2 (7%)	13 (43%)	1 (3%)
Other areas (Electoral Areas C/D & elsewhere)	3 (30%)	1 (10%)	6 (60%)	0 (0%)

A.4 Full Text of Written Comments — Q12 (n=52)

Reproduced in response to: "What is your biggest concern, question, or comment about the two-price approach?" Minor spelling has been corrected for readability; wording and meaning are otherwise unchanged. Comments are anonymous and unordered.

#	Comment
1	Can't wait! Thanks, great info sharing, Thanks! Please include a reduced family price for public swimming
2	None. Just be fair
3	The conflict this will cause
4	Don't think it happens anywhere else
5	It's only fair. However, the annual pass should cost much more than the current pass.
6	Is there a different price for fitness vs leisure pool?
7	I feel that if we have a 2-price approach that we may not get as many people participating
8	It seems fundamentally unfair. I won't be able to afford the non-resident's prices
9	Price - how much will a resident have to pay compared to someone who does not contribute tax dollars
10	Absolutely no concern, it is common sense
11	Other communities should have the option, should they find the political will to support the health and well-being of their residents by financially supporting the facilities that are accessible to them.
12	I'm happy with the information provided
13	It's fair residents get a break in costs
14	I think it's fair that residents of Agassiz/Harrison should get a deal
15	Cost for Agassiz retired persons (limited income). (membership/drop-in)
16	Paying extra for a pool I will not use
17	If no pool, no changes would have occurred so two-tier pricing if you want to use the pool
18	Is there an option of payment for one area instead of for the entire facility and pool? For example, a yearly or monthly fee for weight room. It is unlikely I would use the pool
19	It seems possibly vindictive
20	Would it drive away current or future non-resident users? Loss of existing revenue, thereby driving up resident costs?
21	Village of Harrison needs to step up and pay their share
22	Unaffordable, awful pricing. I will not be able to renew a yearly pass with this new price structure. I use the weight room only, so why the higher cost for non-use of the pool?
23	perhaps a pricing structure should separate out pool facilities
24	1) How did you arrive at a price of \$350 for an individual KRP? 2) I have been bragging to family and friends about the affordable pass at CRCC (for a non-resident). I'm disappointed to learn that my pass must now include the purchase of a KRP.
25	Why did HHS politicians opt out?
26	When will HHS join like Coldstream did?

#	Comment
27	I think the Kent Pricing Card is a waste, as it really saves you no money, or very little, so why bother? I urge the Village of Harrison to support the pool!
28	Horrible pricing for Harrison Mills Residents
29	If I take part in a program in Chilliwack or Hope, I pay what residents of Chilliwack pay. There is an extra cost, my own car, etc., so I bear an extra cost. Trying to separate costs will be unfair.
30	Totally ok to pay higher user fees just DO NOT add to our taxes
31	Pricing some non-residents out. Losing to other communities
32	Everybody should pay the same!
33	Confusion of patrons
34	How much is the difference?
35	My biggest concern is having Harrison take on a multi-million-dollar debt for a community with a population of only 1,850 residents. I also do not believe that the numbers presented tonight will continue to rise over the years. I also think that non-residents are being punished by the District of Kent, and that is completely unacceptable.
36	I don't mind it, as long as Harrison Council and taxpayers are NOT contributing ANYTHING. Keep it voluntary
37	Please consider giving more time
38	Swimming should be a Canadian right/priority; health, education, accessible/social
39	Too expensive
40	If the cost is too high, then I will not use it. Hope pool I have used for years and usually enjoy lunch and some grocery shopping.
41	Cost for non-resident
42	Fair pricing for seniors
43	I hope that Harrison will pay some of the costs
44	Very disappointed that HHS Council has declined to support the pool with our taxes.
45	Have been going to the Rec Centre for over 15 years and have always paid the same price as District of Kent residents. Feel that it is not fair that we have to pay extra costs to use these same facilities that we have used for many years. We live in Harrison Mills, and the Agassiz Rec Centre is the closest facility to our home.
46	Priced fairly for residents, seniors, and community families that supported this project, by taxes, donations, etc. We built our home based on community programs, facilities, and recreation, and our taxes already help pay to use this facility.
47	What can I do to get Harrison on board and avoid the two-price approach?
48	No concern
49	Recommend a third option for HHS residents (I am an Agassiz resident)
50	No concerns
51	That members of outside communities won't use the facility, which isn't good for either them or the facility. Fewer people will be participating in the amazing variety of classes at the rec centre, which will perhaps jeopardize some of those classes. Seniors, in particular, will find it difficult financially to afford to go to the rec centre.
52	That it becomes unaffordable to most

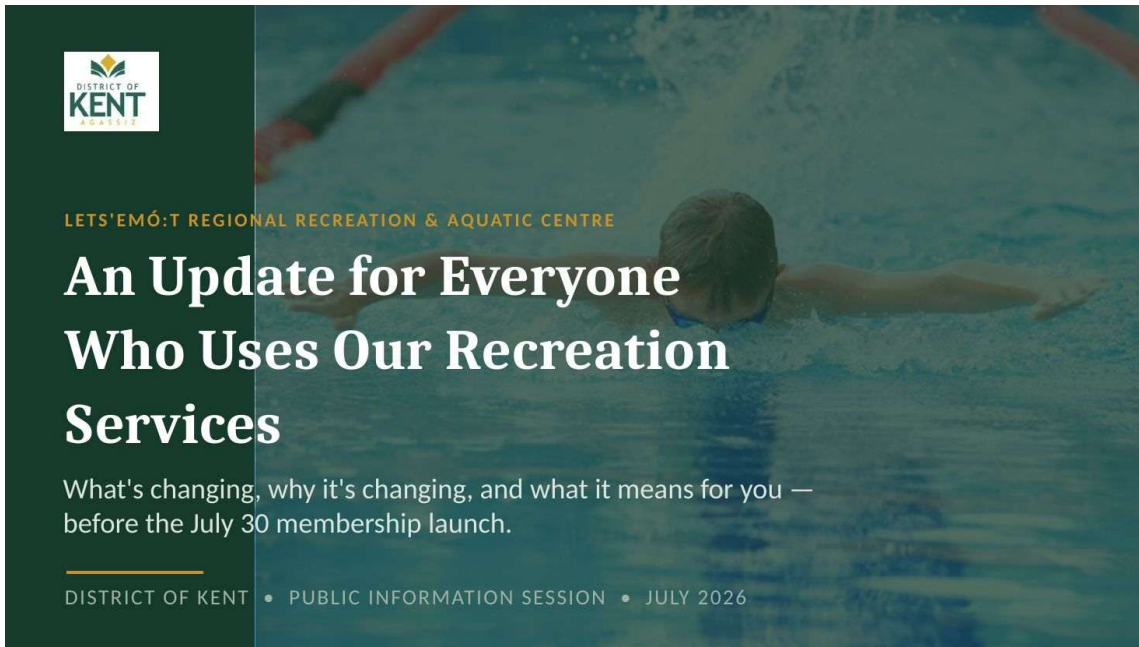
Attachment B: Public Feedback Board Comments — Thursday, July 9, 2026

Comment boards were displayed at both public information sessions; three written comment-board submissions were received, all at the Thursday, July 9 session. Each row below reflects one attendee's set of responses across the three posted questions.

#	Q: What does fair mean to you?	Q: What would make this pricing change easier for your household?	Q: What should the District know about the two-price proposal?
1	Community accessibility, young and old; healthy communities and conversations	Corporate naming rights Business that pays 6x tax rate, what's in it for them? Medical referral to facility	How did you arrive at the price of \$350 for an individual KRP?
2	—	Convince HHS Council to contribute the \$1.85M	—
3	—	The KRP card should be done on household, not individuals. A non-resident family of 2 would pay double of what residents pay.	—

Attachment C: Presentation Slides — July 8 & 9, 2026

The following slides were presented at both public information sessions (LRRACv260708v3). Two slides are shown per page.





LETS'EMÓ:T REGIONAL RECREATION & AQUATIC CENTRE

An Update for Everyone Who Uses Our Recreation Services

What's changing, why it's changing, and what it means for you — before the July 30 membership launch.

DISTRICT OF KENT • PUBLIC INFORMATION SESSION • JULY 2026

Slide 1 of 30

Land Acknowledgment

We would like to acknowledge are gathered this evening on the **Sts'ailes Traditional Territory** whose deep connection to this land continues today.

Lets'emó:t Regional Recreation & Aquatic Centre | kentbc.ca/lrrac

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Slide 2 of 30

Tonight's Agenda

Here's what we'll cover this evening.

-  **How this project came together**
-  **Who uses recreation services today**
-  **Why pricing needs to change**
-  **The proposed resident / non-resident model**
-  **Key dates and what happens next**
-  **Questions & Answers**

Let's'emó:t Regional Recreation & Aquatic Centre | kentbc.ca/lrrac

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Slide 3 of 30

How This Project Came Together

Before the funding and construction, there were studies and meetings.



Let's'emó:t Regional Recreation & Aquatic Centre | kentbc.ca/lrrac

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How This Project Came Together

Lets'emó:t “One Heart, One Mind” — reflects years of regional collaboration.



Lets'emó:t Regional Recreation & Aquatic Centre | kentbc.ca/lrrac

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Building Lets'emó:t

Construction is nearly complete. Here's how the \$25.0M project is being funded.



Lets'emó:t under construction, April 2026. (District of Kent)

Lets'emó:t Regional Recreation & Aquatic Centre | kentbc.ca/lrrac

- \$10M**
Federal + Provincial Infrastructure Canada Grant
- \$4.4M**
Community Works Fund
- \$9.6M**
District of Kent Capital Contribution
- ~\$1M**
Community Fundraising

\$25.0M total project budget

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Recreation Matters

Healthier residents, a stronger local economy.

Health & Wellness

- Lower stroke and heart failure rates
- Preventive healthcare for chronic pain

Economic Impact

- Increase property values
- Generate tourism
 - Sport events create jobs and support local businesses



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Recreation Matters

Stronger communities, safer kids

Stronger Communities

- Inclusive - all ages & abilities
- Reduce social isolation
- Create a genuine sense of belonging

Youth Development & Safety

- Drowning leading cause of accidental death among children
- Learn-to-swim programs save lives



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A Regional Facility, Opening This September

Let's'emó:t was designed to serve the whole region — not just one community.



A Modern Aquatic Centre

New pool tanks and leisure swimming.



Expanded Fitness & Programs

More space for the programs people love.



Sized to Service the Whole Region

Serving Kent, Harrison Hot Springs, and Areas C & D.

Opening September 25, 2026 — Sales begin July 30, 2026

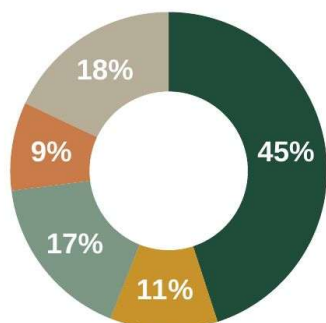
Let's'emó:t Regional Recreation & Aquatic Centre | kentbc.ca/lrrac



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Recreation Services Are Already Regional

9,391 people used District of Kent recreation services last year. Less than half live in Kent.



■ District of Kent (45%) ■ Harrison Hot Springs (11%)
 ■ Chilliwack (17%) ■ Rosedale (9%)
 ■ All Other Areas (18%)

Let's'emó:t Regional Recreation & Aquatic Centre | kentbc.ca/lrrac

4,262

District of Kent residents — 45% of users

5,129

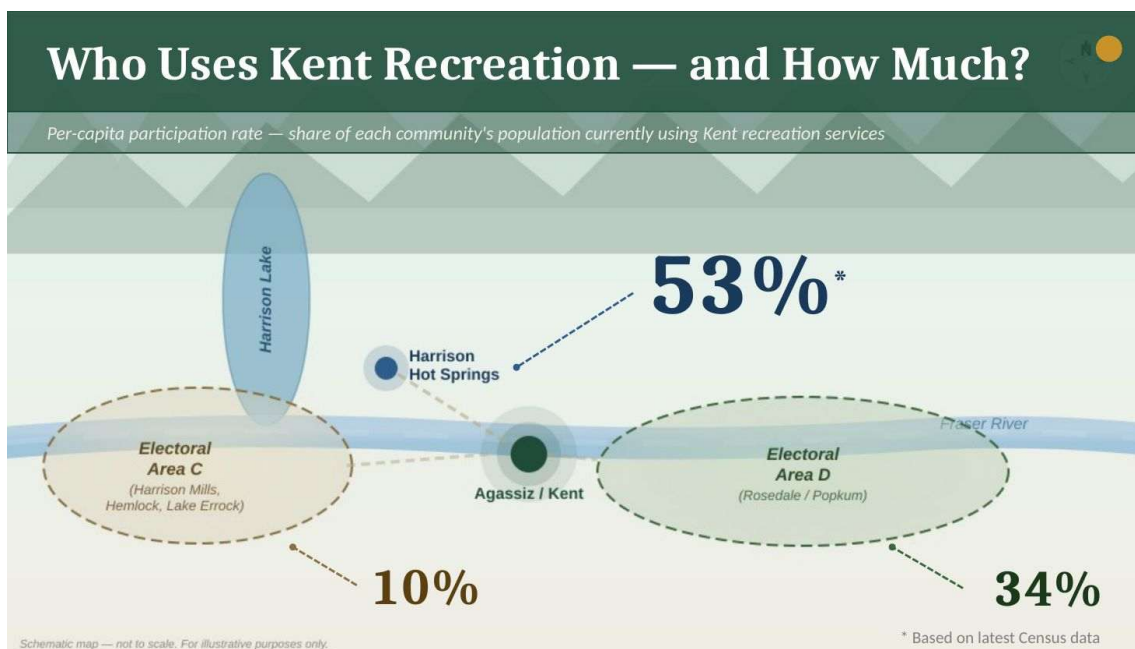
Users from outside Kent — 55%

866

Active memberships today, region-wide

6

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Today, Only Kent Taxpayers Fund the Gap

Recreation runs at a loss everywhere in B.C. — property taxes cover the gap. Right now, only one community's taxes are paying it.

Let's'emó:t Regional Recreation & Aquatic Centre | kentbc.ca/lrrac

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Contribution Ask to Harrison Hot Springs

Based on proportional contribution, here is the ask to the Village of Harrison Hot Springs



\$1.85M

One-time investment toward
construction



9% = \$100K

Yearly share of costs to run the
new facility is \$100,000



≈\$170

Average annual cost per Village
of Harrison Hot Springs
residents

Let's'emó:t Regional Recreation & Aquatic Centre | kentbc.ca/lrrac

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Co-Funded Services

In our region, many facilities and services are funded collectively for the benefit of the wider community. Successful grant funding for the project was supported by demonstrated regional cooperation.

Examples of shared services include:



- **Fire**
- **Search & Rescue**
- **Seasonal Policing**



- **Library**
- **Agassiz-Harrison Museum**



- **Wastewater Treatment**
- **Street Sweeping**

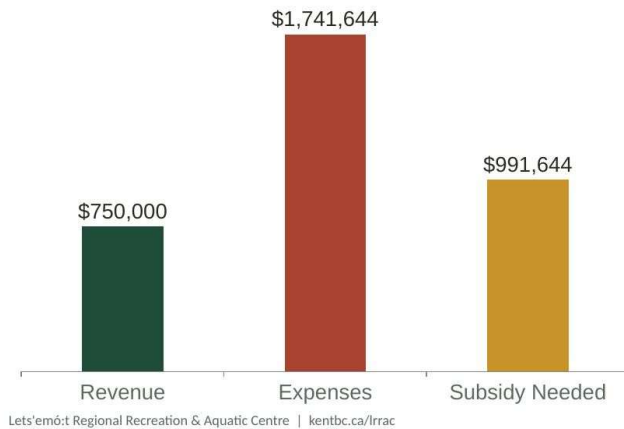
Let's'emó:t Regional Recreation & Aquatic Centre | kentbc.ca/lrrac

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A Bigger Facility Means a Bigger Gap

2027 working operating budget for Let's'emó:t based on like-sized facilities in BC



≈\$992,000

annual subsidy needed

Comparable B.C. aquatic facilities average just 32% cost recovery from user fees.

The question isn't whether there's a gap. It's who should help close it.

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A Fair Question Deserves a Fair Answer

Is it fair that Kent households alone fund a facility used by people from across the region?

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Here's How the District's Sees This

Here's how we answer the fairness question.



Recreation stays open to everyone in the region



Taxpayer contribution is reflected in price



Non-residents can purchase a Kent Resident Program (KRP) card to receive all resident benefits



Nanaimo, Trail, Vernon & others use two-tier pricing

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Introducing Resident / Non-Resident Pricing

One facility, two simple price tiers. Nobody is denied access.



RESIDENTS

District of Kent & Indigenous residents



Subsidized rate



Early registration



Pass discounts



KRP card



NON-RESIDENTS

Everyone outside District of Kent's tax base



Full-cost rate



Option to purchase KRP card



Full facility access



15% program premium

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What This Looks Like at the Door

Sample drop-in admission rates (pool OR fitness/gym, per visit)

Category	Resident	Non-Resident
Child (3-12)	\$3.50	\$6.00
Adult (19-59)	\$7.00	\$12.00
Teens (13-18) and Older Adult (60+)	\$5.60	\$9.60
Family	\$14.00	\$24.00



Don't want the surcharge?

A KRP card gives non-residents access to resident pricing for \$350/individual or \$800/household per year.

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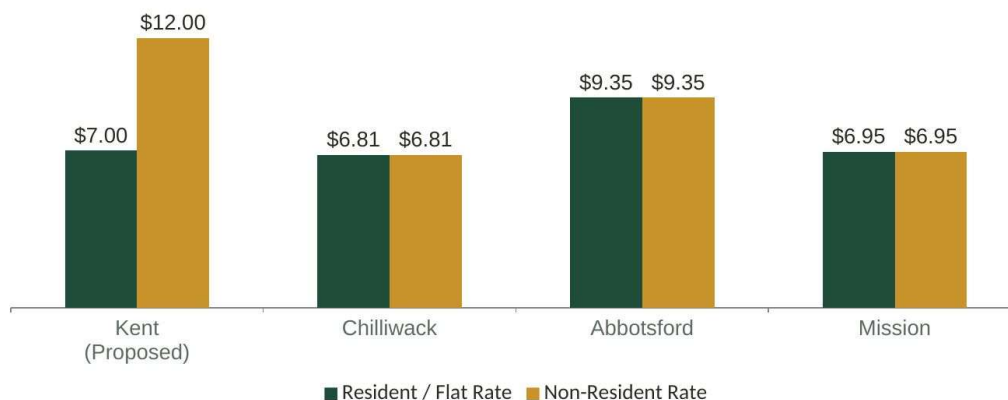


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How Kent Compares Regionally

Adult drop-in admission — Kent's resident rate fits right into the regional range.



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District of Kent Resident Program (KRP)

Recognizing local taxpayer support through fair access and benefits for all.

★ Who Qualifies

- Kent residents
- Indigenous residents
- Non-Residents who purchase an annual KRP Card

📋 Key Benefits

- Discounted rates
- Priority registration
- Taxpayer recognition

▶ How It Works

- Resident access card
- Via Xplor system
- Active BC model

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How KRP Benefits Apply

Discounts and priority access apply across admissions, programs, and bookings.

👤 Admissions, Programs & Bookings

- KRP discount on admission rates and facility bookings
- 15% off registered programs
- 2-week early registration
- Access to further discounted opportunities

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Discounted Access Opportunities

For District of Kent, Indigenous residents, and non-resident KRP holders



Super Senior

Free drop-in



Annual Pass Sale

20% off passes



Economic Access Pass

Subsidized access

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What KRP Could Save You

Two real examples, based on a 6-month SINGLE USE* pass.

Family of 4

Non-Resident

With KRP

\$945.01 → \$551.25

Save \$393.76



Early registration



Resident pricing, all services

Single Adult

Non-Resident

With KRP

\$470.58 → \$274.50

Save \$196.08



Early registration



Resident pricing, all services

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*Single use pass = use of gym and weight room **OR** pool, but not both

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What KRP Could Save You

Two real examples, based on a 12-month SINGLE USE pass.

Family of 4

Non-Resident

With KRP

\$1701.01 → \$992.25

Save \$708.76

- ✓ Early registration
- ✓ Resident pricing, all services

Single Adult

Non-Resident

With KRP

\$874.04 → \$494.10

Save \$379.94

- ✓ Early registration
- ✓ Resident pricing, all services

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*Single use pass = use of gym and weight room **OR** pool, but not both

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New Super Pass

For access to Pool + Gym

Super Pass = “Come as you like” Pass option

- The “new” Super Pass will offer unlimited access to both the pool and the gym for one price.
- The Super Pass pricing is available to District of Kent, Indigenous residents, and non-resident KRP holders **ONLY**.

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Key Dates Ahead

We're sharing this now, so everyone has time to ask questions before anything changes.



July 8, 2026

7:00 – 8:30 pm

Public Info Meeting — Friendship House Seniors Activity Centre, Agassiz



July 9, 2026

7:00 – 8:30 pm

Public Info Meeting — Harrison Lake Hotel, Harrison Hot Springs



July 30-Aug 4, 2026

20%-off membership & pass sale under the new pricing model



September 25, 2026

Lets'emó:t Regional Recreation & Aquatic Centre opens

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What We're Asking of You



Share your questions

We'd rather answer questions now than after you've bought a pass.



Decide what works for you

Resident pricing, a KRP card, or simply planning around the new rate — the choice is yours.



Tell your local Council what you think

If you believe your community should help fund a facility your household uses, that conversation belongs with your own Council — we'd welcome it.

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Thank You for Being Part of This

We value every person who swims, trains, registers, learns, plays, gathers, and shows up at this facility — wherever you call home.



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1. Complete the Survey

2. Place Post-it notes on the boards



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