



## Let's Talk Recreation

A survey for everyone who uses District of Kent recreation services

*About the new Lets'emó:t Regional Recreation & Aquatic Centre*

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The new Lets'emó:t Regional Recreation & Aquatic Centre is opening in September 2026.

The District of Kent has decided to use two different prices: one for District of Kent residents, and a second, higher price for people who live outside the District.

This survey is not about choosing between funding options. It is about understanding how you feel about this two-price approach, and what matters most to you as the Centre opens.

*This survey takes about 5 minutes. There are no right or wrong answers — we want to know what you honestly think. Your answers are private and will be grouped with other responses.*

## Before You Start: What Is Changing

*Lets'emó:t Regional Recreation & Aquatic Centre* was planned as a **regional project**. The District of Kent, the Village of Harrison Hot Springs, and Electoral Areas C and D were all involved and engaged.

The Village of Harrison Hot Springs initially agreed to pay proportionally for construction and operating costs. The Village of Harrison Hot Springs has since decided **not** to help pay proportionally for construction and operating costs of the Centre.

Construction is already underway and the Centre opens in September, so the District of Kent must decide how to move ahead fairly.

The District of Kent's approach is shown below:

 <p><b>Option A: The Original Plan</b></p>	 <p><b>Option B: What Is Happening Now</b></p>
<ul style="list-style-type: none"> <li>○ <b>All partner communities help pay</b> for the building and running costs.</li> <li>○ <b>Same lower price for everyone</b> who helps pay — the “resident” price, every visit.</li> <li>○ <b>This was the original plan</b> when the project began.</li> </ul>	<ul style="list-style-type: none"> <li>○ <b>The partner communities are no longer helping pay</b> for the building or running costs.</li> <li>○ <b>Two different prices:</b> Kent residents pay the lower price; everyone outside the District pays a <b>higher “non-resident” price — roughly 50% to 75% more per visit.</b></li> <li>○ <b>This protects Kent taxpayers</b> from covering costs another community stopped sharing.</li> </ul>

**The Centre will be open to everyone, no matter where you live.**

**This survey asks how you feel about this approach.**

## Section 1: Using the New Centre

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### Question 1: Likely Use

**How likely are you or people in your home to use the new Lets'emó:t Centre?**

- Very likely
- Somewhat likely
- Not likely
- Not sure

*Additional comments:*

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### Question 2: Current Recreation Use

**How often do you or people in your home use a recreation or pool facility today (any location)?**

- Weekly or more
- Monthly
- A few times a year
- Never

*Additional comments:*

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### Question 3: Facilities You Use

**Which facilities do you or your family currently use? (Choose all that apply)**

- District of Kent facilities
- Harrison Hot Springs facilities
- Other facilities (e.g. Chilliwack, Agassiz)
- None

*Additional comments:*

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## Section 2: The Two-Price Approach



**Reminder: every visit costs more if you live outside the District.**

**RESIDENT PRICE**

**Lower price**

*District of Kent residents*

**NON-RESIDENT PRICE**

**50–75% more**

*Everyone outside the District*



**Question 4: Support for Two-Tier Pricing**

**How much do you support or oppose having two prices — one for District of Kent residents and a higher one for non-residents?**

- Support
- Neutral
- Oppose

*Additional comments:*



**Question 5: Sharing Costs Fairly**

**Do you think communities that use the Centre but do not help pay for it should pay a higher fee?**

- Yes, they should pay more
- No, everyone should pay the same
- Not sure

*Additional comments:*



**Question 6: Importance of Early Registration**

**Some communities that help pay for the Centre also get early sign-up for popular programs (like swim lessons). How important is this to you?**

- Important
- Neutral
- Not important
- Unsure

*Additional comments:*



### Question 7: An Annual Pass Option

Should non-residents have the choice to buy an *additional* annual pass that gives them the same price and benefits as a District of Kent resident?

- Yes, this option should be offered
- No, this option should not be offered
- Not sure

*Additional comments:*

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### Question 8: Protecting Kent Taxpayers

How important is it to you that District of Kent taxpayers do not take on extra costs because another community stopped contributing?

- Important
- Neutral
- Not important
- Unsure

*Additional comments:*

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### Question 9: Fairness of the Approach

Overall, how fair does this two-price approach feel to you?

- Fair
- Neutral
- Unfair
- Unsure

*Additional comments:*

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## Section 3: Your Recreation Habits

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### Question 10: Current Membership

**Do you or anyone in your household currently have a recreation membership or pass?**

- Yes, at a District of Kent facility
- Yes, somewhere else
- No



### Question 11: Main Reason for Not Using Recreation Services

**If you don't use recreation services often, what is the main reason?**

- Cost
- Lack of time
- Travel distance
- Programs I want aren't offered
- I already use them often / not applicable
- Not interested in recreation activities

*Additional comments:*

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## Section 4: In Your Own Words

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### Question 12: Your Thoughts

**What is your biggest concern, question, or comment about the two-price approach? (Optional)**

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## About You

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*This information helps us understand who took part. It is not used to identify you personally, and these questions are not counted among the 12 survey questions above.*



### Where You Live

#### Where do you live?

- District of Kent
- Village of Harrison Hot Springs
- Electoral Area C — Harrison Mills, Hemlock, Lake Errock
- Electoral Area D — Rosedale / Popkum
- Somewhere else



### Length of Residency

#### How long have you lived in your community?

- Less than 1 year
- 1–5 years
- 6–10 years
- More than 10 years

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## Want to Learn More?

If you have questions about the Centre or its pricing, you can reach the District of Kent any of these ways:

- Website:** [kentbc.ca/lrrac](http://kentbc.ca/lrrac)
- Email:** [lrrac@kentbc.ca](mailto:lrrac@kentbc.ca)
- Phone:** 604-796-8891
- In person:** Municipal Hall, 7170 Cheam Ave, Agassiz

**Thank you for sharing your thoughts with the District of Kent.**